

**PROVIDER NAME:** CCT College Dublin (CCT)

**POLICY AREA:** Standard 9: Learning Resource and Student Support

**Policy and Procedure Title:** Learning Environment

**Policy No:** CCTP911

**Version:** 1.1

### **Policy Statement**

CCT is committed to ensuring that the facilities available for the delivery of programmes are adequate and appropriate, meet the College's minimum standards and therefore provide a suitable environment conducive to learning.

This policy outlines the minimum standards requirements for all teaching facilities utilised by CCT for the delivery of programmes, including those off-site locations that may be used. The policy applies to the teaching facilities in respect of all CCT programmes leading to QQI awards. Specific facilities and resource requirements are identified as part of the validation process and CCT commits to adhering to this. It is the responsibility of faculty, under the leadership of the Dean of School, to ensure comprehensive facilities requirements are documented.

Should CCT engage in a collaboration for the delivery of a programme leading to a QQI award, responsibility for identifying and assessing the suitability of potential teaching facilities and resources may be delegated to the collaborating partner and CCT will agree this in the negotiation and agreement stages of collaboration discussions. In such instances, the College will retain the right to monitor the application of the policy. CCT will normally expect the equivalent standards and requirements to those outlined within the following policy.

This policy will be reviewed on a regular basis in order to ensure ongoing suitability of the standards outlined. Furthermore, policy implementation will be monitored on an annual basis to ensure adherence to the requirements and standards and identification of enhancements where feasible.

### **Staff Involved**

All full time and part time faculty within CCT, School Manager, Dean of Academic Affairs, Dean of School, QA Officer, Faculty Coordinators, Dean for Administration and Finance, College President.



**Equipment**

All teaching venues must include as a minimum, unless otherwise stated:

- A data projector and screen
- Sufficient desks and chairs for each student and faculty member
- Access to appropriate toilet facilities sufficient for the number of attendees

Teaching venues that have a specific purpose, for example, labs, must satisfy the minimum standards for location, space, layout, lighting, facilities for people with a disability and health and safety as outlined above but must also satisfy the additional specific requirements as recorded in the programme validation document or advised by the Dean of School or nominee.

**Virtual Learning Environment**

Where CCT uses a virtual learning environment for the partial delivery (blended learning) of a programme or to support traditional face to face delivery, the appropriate platform will be selected based on the following:

- The ability to provide an intuitive easy to use environment following introductory training given to learners and faculty.
- The independence of the platform from other hardware and software operating systems
- The ability to provide a secure environment that complies with data protection requirements and is fit for purpose for the submission and sharing of information.
- A platform that supports and promotes enhancements and upgrades.

The decision on the final platform (currently Moodle) will be determined with input from staff with academic and technical expertise along with consideration of cost and ongoing management and implementation matters.

**Allocation of Teaching Facilities**

For all on-campus teaching, facilities are allocated as part of the annual timetabling process overseen by the College President and the Dean for Administration and Finance. On campus rooms are designed as designated teaching spaces and include the minimum equipment requirements as standard. Class size is factored in during the allocation and timetabling process.

For delivery of programmes off site, the approval and allocation of teaching facilities is the responsibility of the College President in conjunction with the Dean of School, or appropriate nominee.

**Notification to Learners**

Where a programme is to be delivered at a location other than on CCT premises, learners will be alerted to this prior to registration and advised of the general geographic location and, ideally, the specific venue to be used.

**Monitoring and Quality Assurance**

As part of the standard learner satisfaction surveys in CCT, learners are asked to rate and comment upon the teaching facilities. This will also apply to any delivery of programmes using non CCT premises. In addition, the class rep system and programme board are also utilised to facilitate the provision of feedback and recommendations for enhancements.

Faculty  
Dean of School

College President  
Dean for  
Administration and  
Finance.

Head of Admissions

Head of Student  
Services, Learners

Dean of Academic  
Affairs

|   |                  |  |  |
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| A register of all approved facilities, including evidence of compliance with health and safety and insurance requirements is retained by the Dean of Academic Affairs and reviewed annually. Any subsequent re-booking of an outside venue requires resubmission of updated evidence of legal compliance. |                  |  |  |
| <b>Monitoring</b>   |                  |  |  |
| <b>Monitor (Job Title)</b>  | <b>Frequency</b> | <b>Monitoring Method(s)</b>  |  |
| Head of Student Services<br>Dean of School<br>Dean of Academic Affairs  | <b>Annually</b>  | Review of minutes from operations meetings<br>Review of minutes from Programme Board meetings<br>Review of Minutes from student services meetings<br>Student satisfaction survey results |  |

## POLICY CONTROL SHEET

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|-------------------------------|--|
| <b>Policy Title</b>           | Facilities   |
| <b>Responsible Officer(s)</b> | Dean of Academic Affairs, Dean of School                           |
| <b>Issuance Date</b>          | August 2017  |
| <b>Effective Date</b>         | August 2017  |
| <b>Last Review Date</b>       | January 2018   |
| <b>Supersedes</b>             | 1.0  |
| <b>Next Review Date</b>       | August 2019  |
| <b>Designated Reviewer(s)</b> | Dean of Academic Affairs, Dean of School, Head of Student Services |
| <b>Scope</b>                  | Internal staff (full and part time);                               |

### Revision History

| Revision    | Approval Date | Revision Description   | Originator             | Approved By      |
|-------------|---------------|--|------------------------|------------------|
| New Policy  | August 2017   | New QA policy  | Senior Management Team | Academic Council |
| Version 1.1 | Sept 2019     | Edits to reflect changes to organisational structure and roles | SMT                    | Academic Council |

### References upon which the Policy section is based

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| <b>CCT Policy area</b>                   | Learner Resources and Student Support  |
| <b>Statutory &amp; System Wide Basis</b> | The Irish Qualifications and Quality Act (Education and Training), 2012; European Standards and Guidelines for QA in the European Higher Education Area, Relevant QQI Standards and Guidelines |
| <b>Related CCT Policies / Forms</b>      | CCTP506 – Reasonable Accommodation   |